



## Need Help?

In Alameda County, health-related services are provided by Public Health, other county departments and outside agencies.

### Alameda County Public Health **does not** oversee the following:

See suggested contacts.

- ✚ Alameda County Clinics and Hospitals (including Highland, John George Psych, Fairmont Rehab) concerns/complaints.  
See [Alameda Health System](#)
- ✚ Alameda County's Health Plan  
See [Alameda Alliance](#), or call our Family Health Line: 888 604-INFO (4636)
- ✚ Community Clinics  
See [Alameda Health Consortium](#)
- ✚ Homeless Shelters  
See your [city](#), or this list of [shelters](#)
- ✚ Housing Assistance  
Call toll free **2-1-1**
- ✚ Housing violations  
Refer to your [City's Building Services](#) (code enforcement)  
[Alameda County Healthy Homes](#)
- ✚ Licensing & Certification  
For individuals and facilities, most of this is done at the state level.  
See [California Dept. of Public Health](#)  
[Alameda County Emergency Medical Services](#) (for EMTs & Paramedics certification only)
- ✚ Mold/mildew reporting  
Alameda County does not provide mold inspections. For cleanup guidance refer to the [California Dept. of Public Health](#) or the [Environmental Protection Agency](#).
- ✚ Rats, rodents, excess garbage  
See [Vector Control](#), [Environmental Health](#)
- ✚ Restaurant inspections  
See [Environmental Health](#)